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STANSTED NEWS LIMITED

Airframer — Subscription and Data Licence Terms and Conditions

Version [1.0] — effective [date]

1. About us and these terms

- 1.1 These terms and conditions (the “Terms”) govern your access to and use of the Airframer aerospace supply-chain directory and data services at airframer.com (the “Website”), and any data, reports, lists, exports or downloads obtained through them.
- 1.2 The Website and data services are operated by Stansted News Limited, a company registered in England and Wales under company number [company number], whose registered office is at [registered office address] (“we”, “us”, “our”, “SNL” or the “Publisher”). Our VAT registration number is [VAT number].
- 1.3 Please read these Terms carefully before placing an Order or using the data services. They contain important provisions about how you may use our data, restrictions on redistribution, limitations of our liability, and your rights and obligations.
- 1.4 By using the Website, creating an account, placing an Order, ticking the acceptance box at checkout, signing an order form that refers to these Terms, or paying an invoice issued by us, you agree to be bound by these Terms. If you do not agree, you must not use the data services.

2. Definitions

In these Terms, the following words have the following meanings:

Account: the account you register to access the Website and the data services.

Analytics Subscription: the paid subscription tier that includes access to download data using Tokens, as described on the Website.

Data: the data, records, listings, company and product information, reports, lists and exports made available through the Website or supplied as a Download.

Database: the Airframer database of aerospace programmes, companies, products and related information, and any part of it.

Database Right: the database right subsisting under the Copyright and Rights in Databases Regulations 1997.

Download: a data set that an Analytics or Platinum Subscriber may download by spending Tokens, licensed for repeated download during the Subscription Term.

Order: your order for a Subscription, Tokens or a Download, placed through the Website, by telephone, by email, or on an invoiced basis.

Platinum Subscription: the all-access subscription option permitting downloading of the full published Database, licensed to a single organisation.

Seat: an individual authorised user permitted under a multi-user Subscription.

Subscription: a Free, Standard, Analytics or Platinum subscription to the data services.

Subscription Term: the one- or two-year period for which a Subscription is purchased, running from its start date to its expiry date.

Tokens: the units of prepaid download credit used to obtain Downloads, as described in clause 6.

you / Subscriber: the person or organisation placing an Order or using the data services.

3. Acceptance of these terms

- 3.1 Online orders. Where you place an Order through the Website, you accept these Terms by ticking the box marked “I have read and agree to the Terms and Conditions and Privacy Policy” (or similar) before payment. Ticking that box has the same legal effect as a written signature.
- 3.2 Telephone, email and invoiced orders. Where you place an Order by telephone, by email, or on an invoiced basis, you accept these Terms by signing and returning the acceptance block at the end of this document, by confirming your acceptance in writing (including by email), or by paying an invoice issued by us that refers to these Terms.
- 3.3 These Terms, together with the applicable Order and our Privacy and Cookies Policy, form the entire agreement between you and us relating to the data services and supersede any prior arrangement.

4. Eligibility and accounts

- 4.1 You must provide accurate registration information, keep your login credentials secure and confidential, and not share them. You are responsible for all activity under your Account and must notify us promptly of any unauthorised use.
- 4.2 Under a multi-user Subscription, access is limited to the number of Seats purchased and to individuals within your organisation (or, where applicable, within the company IP range registered with us). You are responsible for ensuring that all authorised users comply with these Terms.

5. Subscriptions

- 5.1 We offer Free, Standard, Analytics and Platinum tiers, with the features described on the Website at the time of your Order. We may vary the features of each tier from time to time.
- 5.2 Subscriptions are available on a single-user or multi-user basis and for a one- or two-year Term, as selected at the time of your Order. The Subscription runs from its start date until its expiry date.
- 5.3 Access to paid features is conditional on payment in full and on your compliance with these Terms.

6. Tokens and Downloads

- 6.1 Downloads are metered using Tokens and are available only to Analytics and Platinum Subscribers.
- 6.2 Tokens are sold at the rate displayed on the Website (currently £1 = 10 Tokens, exclusive of VAT). You choose the quantity of Tokens you wish to buy.
- 6.3 We may, at our discretion, grant bonus Tokens (for example on a first purchase). Bonus Tokens are subject to these Terms and have no cash value.
- 6.4 Tokens are valid for the period stated at purchase (currently twelve months, or twenty-four months where held under a two-year Subscription) and expire at the end of that period. Expired Tokens are not refundable or transferable.
- 6.5 The Token cost of each Download is displayed before you confirm. Confirming a Download spends the Tokens shown.
- 6.6 A Download licence entitles you to download the applicable data set as often as you wish during your Subscription Term, subject to these Terms. It does not entitle you to redistribute that data set (see clause 9).
- 6.7 Tokens have no cash value, are non-refundable except as required by law, and are not transferable between accounts.

7. Fees, VAT and payment

- 7.1 All prices are exclusive of VAT. VAT is added at the prevailing rate (currently 20%) for buyers in the United Kingdom. You are responsible for providing accurate country and, where relevant, tax information at checkout, which determines the VAT treatment of your Order.
- 7.2 Card payments are processed by our payment provider, Stripe. By submitting payment you authorise the charge for the amount shown.
- 7.3 Invoiced Orders are payable within [30] days of the date of invoice unless otherwise agreed in writing. We may withhold access or Downloads until payment is received in cleared funds.
- 7.4 Where you are a business, we may charge interest and recover costs on overdue amounts under the Late Payment of Commercial Debts (Interest) Act 1998.
- 7.5 Except as required by law or expressly stated in these Terms, all fees are non-refundable.

8. Licence to use the Data

- 8.1 Subject to your payment of the applicable fees and your compliance with these Terms, we grant you a non-exclusive, non-transferable, non-sublicensable and revocable licence, for the Subscription Term, to access, view and (for Downloads) download and use the Data for the internal business purposes of your organisation. This licence supersedes any more restrictive “personal use” statement that may appear elsewhere; free and unregistered browsing of the Website remains for personal, non-commercial use only.
- 8.2 A Platinum Subscription is licensed to a single legal entity. It does not permit use across a wider group, affiliates or related companies unless we agree otherwise in writing.
- 8.3 The licence is personal to you and your organisation. It does not transfer to you any ownership of, or rights in, the Data or the Database, other than the limited licence granted in this clause 8.

9. Restrictions on use

- 9.1 Except as expressly permitted by these Terms or by applicable law, you must not, and must not permit any third party to:
 - (a) republish, redistribute, resell, rent, lend, sublicense, transfer or otherwise make the Data available to any third party, whether or not for charge;
 - (b) extract or re-utilise all or a substantial part of the contents of the Database, or carry out repeated or systematic extraction or re-utilisation of insubstantial parts in a way that conflicts with our normal exploitation of the Database or unreasonably prejudices our legitimate interests;
 - (c) use the Data to create, train, populate, verify or enhance any product, database, directory, dataset or service that competes with the Website or the Database;
 - (d) use any robot, spider, scraper, crawler or other automated means to access, monitor or copy the Website or the Data, except for the Downloads expressly provided to you;
 - (e) remove, obscure or alter any copyright, database-right, trade-mark or other proprietary notice;
 - (f) share your credentials, exceed the number of Seats purchased, or provide access to individuals outside your organisation; or
 - (g) use the Data for any unlawful purpose, or for direct marketing in breach of the Privacy and Electronic Communications Regulations 2003 (PECR) or other applicable law.

- 9.2 Any breach of this clause 9 is a material breach of these Terms and may result in immediate suspension or termination and in our pursuing all available remedies.

10. Intellectual property and database rights

- 10.1 All intellectual property rights in the Website, the Database and the Data are owned by SNL or our licensors. The Database is protected by copyright and by the Database Right under the Copyright and Rights in Databases Regulations 1997, of which we are the maker and owner.
- 10.2 Nothing in these Terms transfers any such rights to you, except for the limited licence expressly granted in clause 8.
- 10.3 We reserve the right to pursue all remedies available to us for infringement of our Database Right, copyright and other intellectual property rights, including injunctive relief and damages.

11. Data accuracy and reliance

- 11.1 We compile the Data with reasonable care from industry, published and other sources. However, neither SNL nor any of its data providers or affiliates warrants that the Data is complete, accurate, current or fit for any particular purpose, and all such warranties are excluded to the fullest extent permitted by law.
- 11.2 The Data is provided for general business information. You should independently verify any information before relying on it for a material decision. Subject to clause 19, we are not responsible for decisions taken in reliance on the Data.

12. Availability of the Website

- 12.1 We aim to keep the Website and data services available but do not guarantee uninterrupted or error-free access. We may suspend access for maintenance, updates or reasons beyond our reasonable control.
- 12.2 We do not warrant that the Website is free from viruses or other harmful components, and you are responsible for using appropriate protection.

13. Advertising and sponsorship

- 13.1 Parts of the Website contain advertising and sponsorship. Advertisers and sponsors are responsible for ensuring their material complies with all legal and regulatory requirements and is not defamatory, obscene, threatening, untrue or otherwise objectionable. We are not responsible for such material or for any error or inaccuracy within it.

14. External links

- 14.1 The Website may contain links to sites operated by others. Following an external link means you leave the Website, and we take no responsibility and give no warranties for linked sites or their content.

15. Consumer cancellation rights

- 15.1 If you are a consumer (an individual acting wholly or mainly outside your trade, business, craft or profession), you have a right to cancel within 14 days under the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013.
- 15.2 By requesting access to the Data, or making a Download, during the cancellation period, you expressly consent to immediate performance of the contract and acknowledge that you will lose your right to cancel once the service has been fully performed or the digital content supplied. Where the service has only been partly performed, any refund will reflect what has been supplied.

- 15.3 Most Subscribers purchase for business purposes, in which case the consumer cancellation right does not apply.

16. Term, renewal and termination

- 16.1 Your Subscription runs for the Subscription Term and access ends on expiry unless you renew. Renewal is at the prices and on the terms then in force.
- 16.2 We may suspend or terminate your access on notice if you materially breach these Terms (including clause 9), fail to pay when due, or misuse the Data. Where the breach is serious or not capable of remedy, suspension or termination may be immediate.
- 16.3 You may stop using the data services at any time. Fees and Tokens paid are non-refundable except as required by law.

17. Effect of termination

- 17.1 On expiry or termination, the licence in clause 8 ends, you must stop using the Data, and, if we require, you must delete or destroy any Data extracted or downloaded, except where retention is required by law.
- 17.2 Termination does not affect accrued rights. Clauses that by their nature should survive (including clauses 8 to 11, 18 to 22 and 25) continue in force.

18. Warranties

- 18.1 We warrant that we have the right to grant the licence in clause 8. Except as expressly stated in these Terms, and to the fullest extent permitted by law, the Data and data services are provided “as is” and all other warranties, conditions and terms implied by statute or common law are excluded.

19. Limitation of liability

- 19.1 Nothing in these Terms limits or excludes our liability for death or personal injury caused by our negligence, for fraud or fraudulent misrepresentation, or for any other liability that cannot lawfully be limited or excluded.
- 19.2 Subject to clause 19.1, neither SNL nor any of its data providers or affiliates is liable to you, whether in contract, tort (including negligence), breach of statutory duty or otherwise, for any loss of profit, revenue, business, goodwill or anticipated savings, or for any indirect or consequential loss, or for any loss arising from your reliance on the Data.
- 19.3 Subject to clause 19.1, our total aggregate liability in connection with these Terms is limited to the total fees paid by you in the 12 months immediately preceding the event giving rise to the claim.
- 19.4 If you are a consumer, your statutory rights are not affected and nothing in these Terms limits our liability where it would be unlawful to do so.

20. Confidentiality and indemnity

- 20.1 Each party must keep confidential any non-public information disclosed by the other and use it only for the purposes of these Terms. To the extent it is not publicly available, the compiled Data is our confidential information.
- 20.2 You will indemnify SNL and its data providers and affiliates against all losses, damages, claims, liabilities, costs and expenses (including reasonable legal costs) arising out of or in connection with your breach of clauses 8 to 10, your misuse of the Data, or any unauthorised redistribution or extraction of the Database.

21. Subscriber privacy and publicity

- 21.1 We do not sell, rent or disseminate the personal contact details of any subscriber, advertiser or contact for third-party marketing. We share personal data only with processors acting on our behalf (such as IT, payment and mailing providers) and as described in our Privacy and Cookies Policy.
- 21.2 We may state the company name only of paid subscribers in our own publicity materials. We will not identify individuals in this way.

22. Data protection

- 22.1 We process personal data in accordance with the UK GDPR, the Data Protection Act 2018 (as amended by the Data (Use and Access) Act 2025) and PECR. In respect of the personal data we collect about you and your users, we act as controller.
- 22.2 How we collect and use personal data, the lawful bases we rely on, and your rights, are set out in our Privacy and Cookies Policy at [privacy policy URL], which forms part of these Terms.
- 22.3 The Database contains business contact information about companies and their personnel, made available for the legitimate interests of providing an aerospace industry information service. You must comply with data protection law in your use of any such personal data, and must not use it for unlawful direct marketing or in breach of PECR.

23. Cookies

- 23.1 The Website uses cookies to enable subscriber access, manage search criteria and the order process, and improve the service. Disabling cookies may render parts of the Website unusable. Full details are in our Privacy and Cookies Policy.

24. Changes to these terms

- 24.1 We may update these Terms from time to time by posting the revised version on the Website. The version in force is the one published at the date of your Order or renewal. We will give reasonable notice of material changes, and your continued use or renewal after the effective date constitutes acceptance.

25. General

- 25.1 We may assign, transfer or subcontract our rights and obligations. You may not assign or transfer yours without our prior written consent.
- 25.2 Neither party is liable for failure or delay caused by events beyond its reasonable control (force majeure).
- 25.3 A failure to enforce any provision is not a waiver of it. If any provision is found unenforceable, the remaining provisions continue in force.
- 25.4 A person who is not a party to these Terms has no rights under the Contracts (Rights of Third Parties) Act 1999 to enforce them.
- 25.5 Notices to us should be sent to [contact address / email]. We may give notice to you using the contact details held on your Account.

26. Governing law and jurisdiction

- 26.1 These Terms and any dispute arising out of them are governed by the law of England and Wales, and the parties submit to the exclusive jurisdiction of the courts of England and Wales. If you are a consumer resident elsewhere in the United Kingdom, you may also bring proceedings in the courts of the part of the UK in which you live.

27. How to contact us

Stansted News Limited, [registered office address]. Email: [contact email]. Telephone: [telephone]. Company number [company number]. VAT number [VAT number].

Acceptance and signature

This block is for Orders placed by telephone, email, or on an invoiced basis. For online Orders, ticking the acceptance box at checkout has the same legal effect as signing below.

By signing below, the Subscriber confirms that it has read, understood and agrees to be bound by these Terms and Conditions.

Subscriber (organisation)	
Signed	
Name (print)	
Position	
Date	
Order / PO reference	
Subscription tier & term	